

W I N T E R 2 0 1 5 / 1 6

# Acorn Villas Newsletter



## New Website!!

After months of planning we are thrilled that our brand new website is up and running and, even though we say it ourselves, we're pretty pleased with it! See what you think by visiting

[www.acornvillas.co.uk](http://www.acornvillas.co.uk)

Hopefully it covers everything you wish to know about the Practice with pages featuring Meet the Team, Treatments, Prices, Testimonials, Contact Details, Opening Hours and much more.

As ever, we would welcome your feedback and if you feel anything is missing or you would like us to include any other information, please let us know. The site is also Mobile Friendly and can be viewed on your smartphones or tablets as well as your computers. Please spread the word and let your friends know about it.

*Don't Keep Us a Secret!*

## \* 50% OFF FOR \* NEW PATIENTS

We are delighted to announce that we are currently able to accept new private patients at Acorn Villas. From 1<sup>st</sup> December 2015 we are offering a **50% discount** off the initial **12 Point Dental Health Check** – meaning it will now be only **£47.50!** Your comprehensive first appointment will assess the overall health of your mouth, as well as providing an Oral Cancer Screening.

*Call us now for your New Year, New Patient appointment*

## \* £10 VOUCHER FOR \* EXISTING PATIENTS

We're not only giving away offers to new patients – existing ones can benefit too! If you refer a friend to Acorn Villas Dental Practice you'll receive a £10 Marks & Spencer voucher\* as soon as they have attended for their 12 Point Dental Health Check. Simply pick up a referral card from one of our team, pass on to your friend and we'll do the rest.

*Don't Keep Us a Secret!*

*\* Offer ends 31 March 2016*



## Acorn Villas Dental Practice

64 The Grove  
Ilkley  
West Yorkshire  
LS29 9PA

01943 607474  
E: [info@acornvillas.co.uk](mailto:info@acornvillas.co.uk)  
W: [www.acornvillas.co.uk](http://www.acornvillas.co.uk)

### Opening Hours

Monday

Tuesday

Wednesday

Thursday

Friday

Sat & Sun

8.00 am – 5.30 pm

8.00 am – 5.30 pm

8.00 am – 5.30 pm

8.00 am – 7.00 pm

8.00 am – 4.00 pm

Call 01943 607474  
for emergencies between  
9.00 am & 11.00 am

*See overleaf for our Xmas Opening Hours*

# Practice News

## Denplan Excel

Our team at Acorn Villas has once again achieved Denplan Excel accreditation. This recognizes excellence in all clinical governance and managerial areas. We are delighted that all our hard work has been recognized - which ultimately benefits all our patients.



## Happy with HPPA

Yet another award for our team! We have achieved the highest possible level of '3+' in the Health Promoting Practice Awards (HPPA) for all our work in promoting health-related issues.

One such issue is oral cancer and November saw us actively involved in Mouth Cancer Action Month where we encouraged our patients to 'go blue' by wearing blue ribbons, share #bluelipselfie pics on social media and help raise funds to fight the illness. We also inform our patients on the risk factors involved in oral cancer on an ongoing basis.

## Welcome to Lisa

The New Year will see a new face on reception as Lisa Bulloch rejoins our team. Some of you may remember Lisa as a dental nurse at The Villas a few years ago and we look forward to welcoming her back into the fold.



## Congratulations to Leasa!

Leasa Robinson was given the Kaine on September 5<sup>th</sup> when she married Mick Kaine at Banksfield, Bingley. Leasa, who has been a dental nurse at Acorn Villas since November 2011, said the wedding was all she could have hoped for. The next big occasion for them will be the arrival of their baby in January! I'm sure all our patients will join us in wishing them well for the future.



## Keeping Up To Date

All of us at Acorn Villas are highly trained in our own specific fields. However, we place a heavy emphasis on keeping of our skills up to date in all areas. The whole team is re-trained in core subjects but also encouraged to enhance individual skills and interests.

Throughout 2015 we have been attending many training courses and also been organizing our own events. We have been particularly keen to progress our health promoting schemes and over the last few months all of our staff have attended courses on:

- Alcohol Awareness
- Smoking Cessation
- Dementia Training
- Medical Emergencies
- Infection Control
- E-safety and Adult & Child Protection

All of these enable us to give our patients accurate, professional and up-to-date advice whenever needed.

Our dentists have also been keeping their clinical skills at the cutting edge by attending courses on subjects such as:

- White Fillings
- Whitening & Minimal Invasive Techniques
- Radiography Update
- Improving Modern Tooth Preparation
- Endodontic Workshop

By attending such courses we are confident that all our staff throughout the practice are in a position to give everyone the best treatment plans, general health advice and patient experience possible. The picture below shows us all at a recent team-training day.

*A team you can trust.*



## Acorn Villas Dental Practice

### Christmas Opening Hours

We'd like to wish all of our patients a very Merry Christmas. Hopefully you won't need to see us over the festive period, but if you do we will be open on certain days.	Christmas Eve	9.00 – 11.00 am
	Christmas Day	Closed
	Mon 28 <sup>th</sup>	Closed
	Tues 29 <sup>th</sup>	9.00 – 11.00 am
	Weds 30 <sup>th</sup>	9.00 – 11.00 am
	New Year's Eve	9.00 – 11.00 am
New Year's Day	Closed	

For Emergencies please phone 01943 607474 between 9.00 – 10.30 am on the above dates